

Easy Read - Zero Tolerance

How do we prevent violence, abuse, neglect and exploitation?

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|  | <p>This document tells you about how <input type="text"/> prevents or manages violence, abuse, neglect and exploitation.</p> |
|  | <p>You have the right to enjoy a life that is free from violence, abuse, neglect and exploitation.</p> |
|  | <p>You should always feel safe when receiving supports from us.</p> <p>If you do not feel safe, tell our <input type="text"/> immediately.</p> |
|  | <p>Violence is when someone hurts you physically (like hitting, punching or slapping you).</p> |
|  | <p>Abuse is when someone treats you very badly. They might hurt your body or your feelings.</p> |

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|  | <p>Neglect is when someone is not caring for you or helping you the way they are supposed to.</p> |
|  | <p>Exploitation is when someone is taking advantage of you.</p> |
|  | <p>does not allow any acts of violence, abuse, exploitation or neglect towards you.</p> |
|  | <p>It is our responsibility to protect you and keep you safe.</p> |
|  | <p>We want you to tell us if someone hurts you or you do not feel safe when you are with a person.</p> |
|  | <p>If you do not feel comfortable telling us, you should tell someone you trust like your:</p> <ul style="list-style-type: none">• Mum or dad• Brother or sister• Support worker. |
|  | <p>Or you can get help from a professional, independent advocate.</p> |

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|  | <p>We can help you find an advocate if you want.</p> <p>Ask our [redacted] for help. Call: [redacted]</p> |
|  | <p>You can also get help by calling the National Disability Abuse Hotline on 1800 880 052.</p> |
|  | <p>To keep you safe, we will:</p> <ul style="list-style-type: none">• Make sure our staff follow the rules• Train staff on how to help you• Keep your information private. |
|  | <p>[redacted] will always:</p> <ul style="list-style-type: none">• Support you if something bad happens• Call the police if we need to. |
|  | <p>We will always:</p> <ul style="list-style-type: none">• Listen to you or your advocate• Provide you with the support you need• Keep you updated on what is going on. |
|  | <p>If you are not happy with how we are helping you tell the NDIS Commission:</p> <ul style="list-style-type: none">• Call: 1800 03 55 44 (free call from a landline)• Go to their website: www.ndiscommission.gov.au |
|  | <p>You can contact us on:</p> |